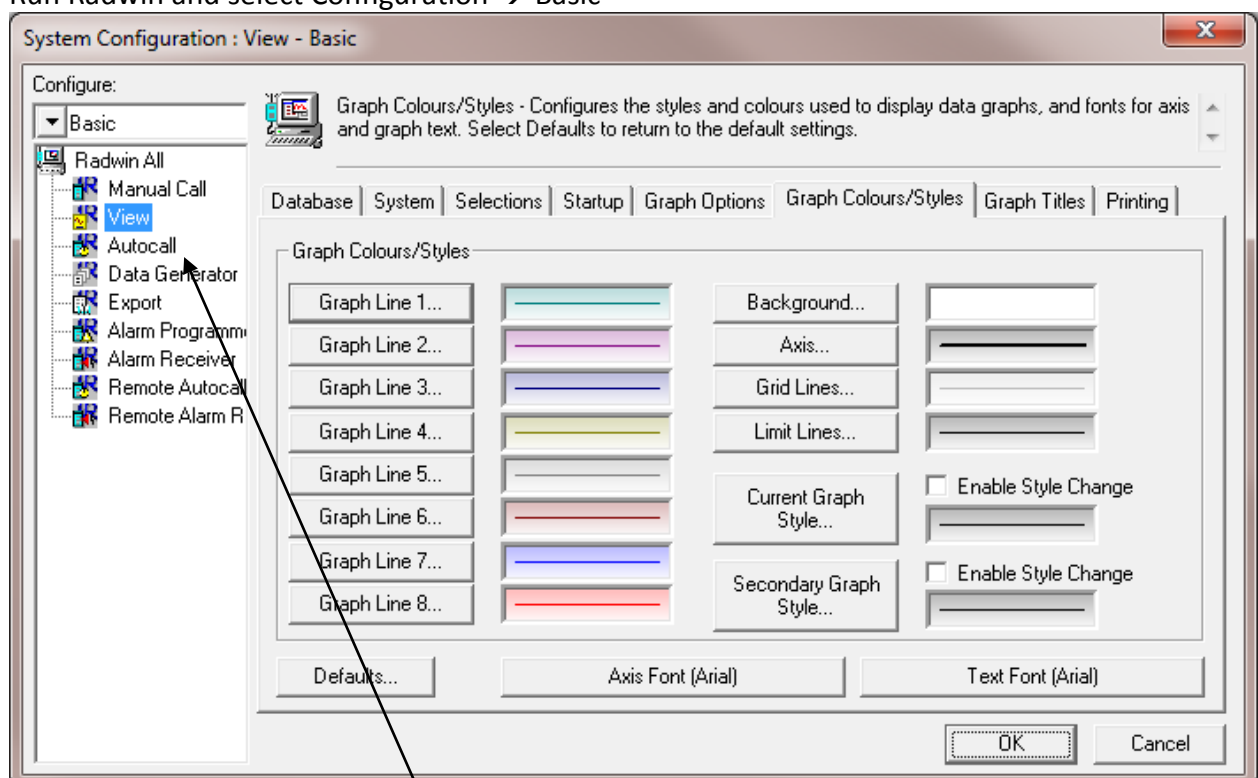|		**Ref: SB048**	**Version: 1.0**
		Title – Update to HWM Autocall Address	
		Made By: AE 01/09/15	**(Issue 1)**

Update to HWM Autocall Address

As part of on-going improvements to our Data Management systems, it is necessary to change the HWM HTTP download address that Radwin Autocall uses to retrieve data from DataGate.

The new addresses is **https://radwin.hwmonline.com/api/**
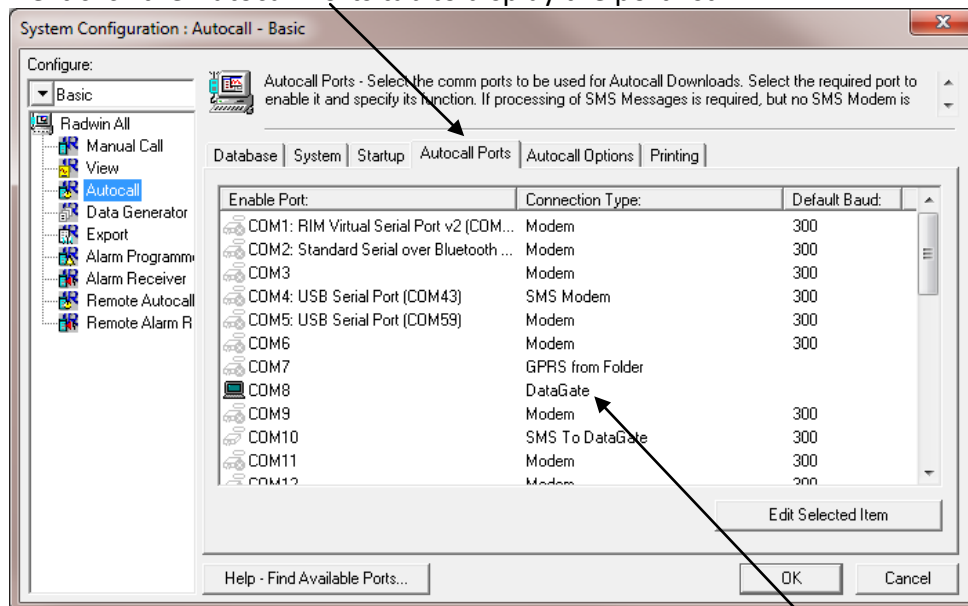
To change this setting in Radwin follow the steps below:-
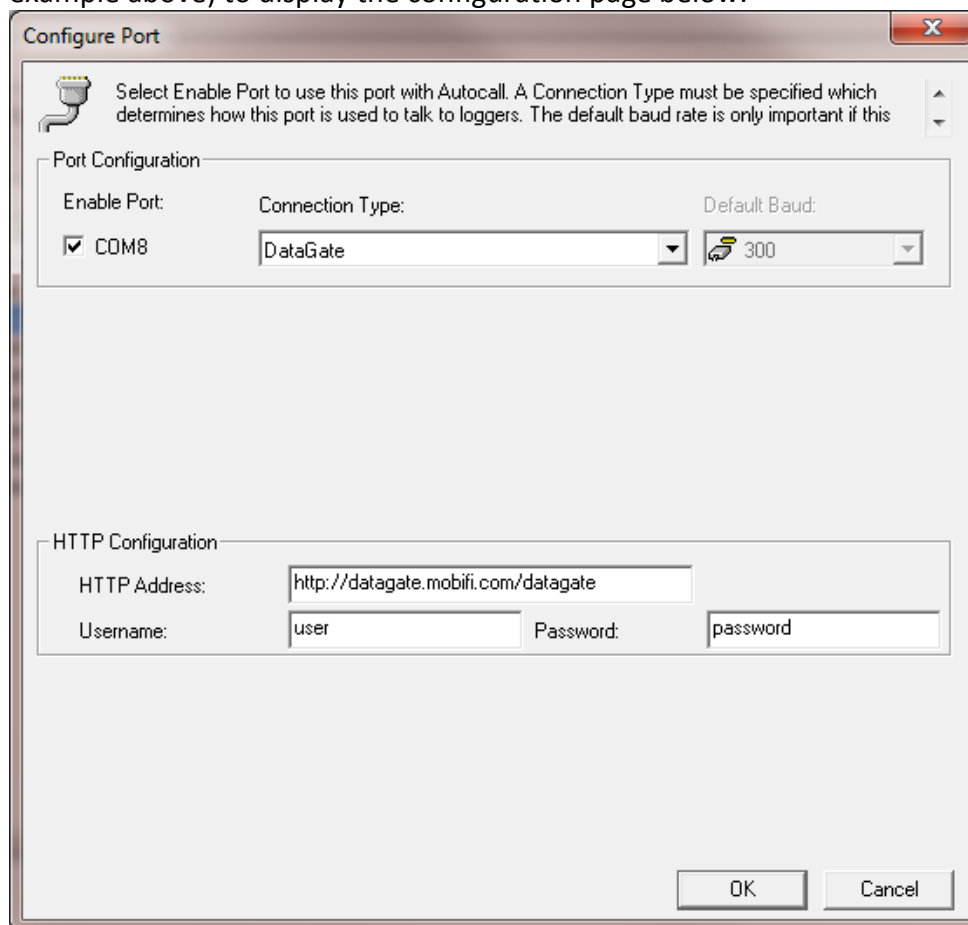1. Run Radwin and select Configuration → Basic

From the left hand list select Autocall

2. Next click the Autocall Ports tab to display the port list

3. Now Double-Click the port that you use for sending data to DataGate (COM8 in the example above) to display the configuration page below:

4. Now carefully enter the new HTTP Address into the HTTP configuration box as below:

5. Now click OK to store the new settings

6. Now restart Autocall

7. For Radwin versions **4.62.5 or above** you now need to update the DataGate Message ID for the new system, to do this, first obtain the value from the internet by clicking HERE. If your Radwin is **older** than this, please refer to the important note at the end of this bulletin

   The web browser will return the text below:-

```
<?xml version="1.0"?>
<loggers>
    <summary>
        <APIVersion>DataGate2Admin V1.8.5722.20872 (01 September 2015 11:35)</APIVersion>
        <accountHighestMessage>308961418</accountHighestMessage>
        <accountUpdateTime>2015-08-31 19:30:49.0</accountUpdateTime>
        <accountNumLoggers>8</accountNumLoggers>
    </summary>
</loggers>
```
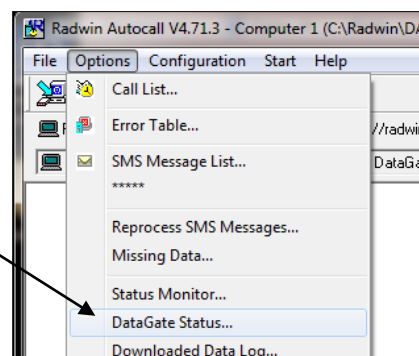
   The message ID you require is the "accountHighestMessage" number highlighted in bold.

8. In Autocall, click Options➔DataGate Status…

9. In the "To Message ID:" box, enter the number from step 7 and click Apply

10. Click OK to confirm the change, then click OK

You are finished. Autocall will now download your data from the new address.
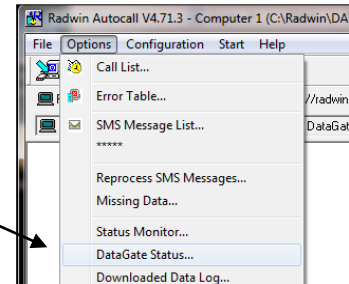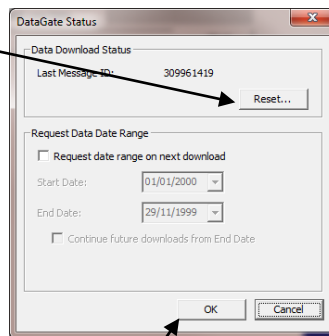
NOTE:

For versions of Radwin before 4.62.5 there is no option to enter the message pointer value, so Radwin needs to be reset for the new message pointer to take effect.
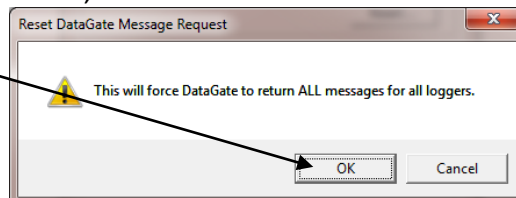
1. In Autocall, click Options→DataGate Status…

2. Now click "Reset…" to set the message pointer back to zero

3. Click OK when prompted below, then click OK

4. Now Autocall will download your data from the new address, but will take a few hours to catch up with the current data point.
   You may wish to change the autocall "Check for SMS every:" setting to a shorter time to speed up this process.

IMPORTANT NOTE ON RADWIN VERSIONS:

If you have version 4.71 of Radwin, please ensure you check the HWM website for the latest version, as you will need an update before applying the change above.

Document History:

Edition	Date of Issue	Modification	Notes
1st	01/09/15	Release	